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Building Canada's Future since 1923

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October 15, 2013

Mr. Mike Kau
Fred Kau Plumbing & Heating Ltd
1-38 McBrine Place
Kitchener, Ontario
N2R 1G8

Re: Letter of Reference

On behalf of Ball Construction, I would like to extend this letter of appreciation and reference to you and your company for your performance on the many various projects we have had the pleasure of working on together over our history.

Whether they are new builds or renovations your office & on site personal have always acted with the highest level of professionalism, not only in completing the job on time but also maintaining the highest levels of quality while completing the work. Projects these days are always under extreme pressure to be complete under a tight schedule & budget but you rose to the challenge and exceeded our expectations each time. I would welcome Fred Kau Plumbing back for any applicable construction projects that Ball Construction may embark on in the future.

Again, I would like to thank all that were involved in making each project a success and I look forward to continuing our relationship on future endeavors.

Sincerely,

Andy O'Brien
Ball Construction
Project Manager